# **Settlement and Integration Services in Prince Albert**



Housing

Health

ANGLOPHONE

PROVIDERS

IMM. DEPOT

<u>YWCA - PA</u>

PACSC

RNC



- Arrival, Welcome and luggage claim
- Transportation to Temporary Accommodation

Service Provider: YWCA - PA | www.ywcaprincealbert.ca

### **Reception Facilities & Orientation**

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- Temporary accommodation in designated housing/hotels.
- Initial Welcoming and Orientation at the temporary housing
- Food, Emergency/Safety and health needs
- Incidental allowances
- Assistance with basic household needs and groceries shopping
- Service Provider: YWCA PA | www.ywcaprincealbert.ca

### Foundational Services

- Meeting with RAP Counsellor assistance of interpreter where needed
- Conduct Initial Needs Assessment
- 6 Week follow-up evaluation
- 10 Month Follow-up Evaluation and End of Assistance
- **Obtaining Mandatory Documentation**
- Support with form filling: Provincial Health Coverage (SHC), Canada Child Tax Benefit, GST, Social Insurance Number, Banking, Income Tax etc
- Finalization of Landing and Application for Permanent Residence
- Immigration, Refugees, and Citizenship Canada (IRCC) Orientation which includes Income Support Cheque and activation of Interim Federal Health
- Group and Individual Orientation and Information on Life in Canada (in first language)
- Supportive counselling
- Secure Permanent Accommodation, Interpretation and translation services Service Provider: YWCA – PA | www.ywcaprincealbert.ca

Internal Program

Needs Assessment, Referral Support, information and orientation Settlement Workers In Schools (SWIS), **Community Connections, Family** programs, Case management, Youth programs, Employment



### External Programs

- Links to Health Services
- Links to Education and Training

# Settlement Needs Assessment and Referral Services

- Assessment of settlement needs for newcomers
- Settlement Planning and Referrals to community services and ongoing support
- Document preparation and translation
- Para-Counselling, Linguistic and Cultural Interpretation
- Comprehensive case management

Service Providers: YWCA- PA| www.ywcaprincealbert.ca PA Regional Newcomer Centre | www.ywcaprincealbert.ca

<u>francophone</u>

# Language Assessment and Referral

- All Permanent Residents are assessed at the YWCA on Central Avenue for their language levels using the Canadian Language Benchmarks
- Assessed clients are referred to IRCC funded language training programs.
- All categories of newcomers including Temporary Foreign are assessed for their Language levels, using the Canadian Language Benchmarks
- Clients assessed at the Prince Albert Regional Newcomer Centre are referred to Provincial Language Training Programs (Stage 1 & 2 English Language)

Service Provider: PA Regional Newcomer Centre | www.ywcaprincealbert.ca

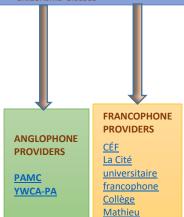
**Basic Needs** Group Information Youth & Family Support Welcoming Community Volunteer connections Youth and Children Programming (In- school, Sessions Documentation Community connections After-School, Recreational & Summer Variety of topics such as: Public awareness Programs) Settlement Workers In Schools Special events to connect Women programming (Preventative, support & Transportation Financial literacy newcomers to their community parenting programs) Banking/Budgeting Safety Cultural Awareness Men programming Life Skills Domestic Violence Seniors' programming Life in Canada Case Management Settlement Advising Intercultural Matching Programs FRANCOPHONE FRANCOPHONE PROVIDERS PROVIDERS ACF FRANCOPHONE ACF AJEFS ANGLOPHONE ANGLOPHONE PROVIDERS APF APF **PROVIDERS** PROVIDERS FRANCOPHONE CÉF ACF CÉF **CMHA** ANGLOPHONE BBBS SHS PROVIDERS AJEFS RSFS FFL FamilyFutures PROVIDERS FFS APF ACF SHS MCC - Sask PACSC <u>CÉF</u> La Cité APF La Cité **PALW** PAIMFC YWCA - PA universitaire <u>RSFS</u> CÉF universitaire PAMC **YWCA-PA** <u>FFS</u> francophone SHS

Social Connections

YWCA-PA

# English Language Training

- English Language Assessment
- Stage 1 & 2 English
- Spanish Classes
- Language Instruction for Newcomers to Canada (LINC)
- French as a Second Language
- Language Assessment (TEF, TFI)
- Citizenship Classes -



#### Individualized/group hands on support and assistance in essential needs for GARs Building confidence and competencies in clients by valuing, and adding to their existing skill sets

Life Skills

Service Provider: YWCA – PA | www.ywcaprincealbert.ca

### Health Services

- Foster and support immigrant and refugee health in Prince Albert
- Facilitate newcomer access to health care system including assessment & linkages to health care services in Prince Albert

Service Provider: YWCA – PA | www.ywcaprincealbert.ca

# Gateway Services - Prince Albert Regional Newcomer Centre

- Assisting newcomers settling in Prince Albert and region.
- Assess all categories of newcomers including Temporary Foreign for their Language levels, using the Canadian Language Benchmarks
- Facilitate newcomer access to up to date information about settlement, employment, education, and language classes and language interpretation
- Referrals to Provincial Language Training Programs (Stage 1 & 2 English Language)
- Walk-in services, computer access and telephone, free use of office equipment such as printer, fax, copying

Service Provider: PA Regional Newcomer Centre | www.ywcaprincealbert.ca



### Service Map Prepared by SAISIA © 2018