IRCC Settlement Program Logic Model

**Activities**
- **Departmental Services**
  - Program Management and Engagement
  - Enabling Services
  - Direct Services
  - Indirect Services

**Outputs**
- **Immediate Care for Newcomer Children**
- **Early & Late Adaptation**
- **Consistent and responsive Settlement program delivery**
- **Access to IRCC-funded settlement services is facilitated**
- **Increase understanding of client settlement needs and appropriate linkages to other services**
- **Clients access services that meet their needs**

**Outcomes**
- **Clients improve official language skills**
- **Clients acquire knowledge, skills, and connections to prepare for the Canadian labour market**
- **Clients increase participation in communities and social networks**
- **Clients are connected to communities and institutions**

**Program Delivery**
- **Direct Services**
  - Provision of language services
  - Provision of information in Language Training
  - Provision of information in Community Connections activities

- **Enabling Services**
  - Provision of support services
  - Assessment of needs and referrals
  - Needs assessments
  - Settlement plans
  - Referrals to IRCC and non-IRCC settlement services
  - Linkages in Information & Orientation and Employment-Related Services
  - Language assessments and referrals

- **Indirect Services**
  - **Program Logic**
    - Model
    - Program Delivery
    - Sector capacity building

- **Management & Engagement**
  - Accountability Framework
  - Policies
  - Program design and implementation strategies
  - Pilot projects (includes SDI)
  - Communication products
  - Calls for Proposals
  - Contribution Agreements
  - Project monitoring
  - Performance reports
  - Functional guidance
  - Private sector engagement
  - OGD engagement
  - PT partnerships
  - Grant to Quebec
  - International engagement

- **Outputs**
  - **Consistent and responsive Settlement program delivery**
  - **Access to IRCC-funded settlement services is facilitated**
  - **Increase understanding of client settlement needs and appropriate linkages to other services**
  - **Clients access services that meet their needs**

- **Outcomes**
  - **Clients increase knowledge of life in Canada**
  - **Clients make informed decisions about life in Canada**
  - **Clients use an official language to function in Canadian society**
  - **Clients participate in the Canadian labour market**
  - **Clients are connected to communities and institutions**

- **Clients**
  - **Successfully integrated and settled clients benefit Canada**
  - **Communities foster welcoming environment for immigrants**
  - **Partners deliver responsive and coordinated settlement and community services**

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